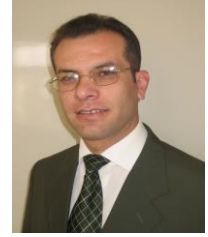# Mohammed Alhawamdeh

Palestine/Nablus   Email: **info@onlinemedu.com**   cell: 059 50 77 214

EDUCATION

- **Ph.D.:** Technical Science / Distance Education,   **2001-2005**
  Department of Systems and Computer Engineering, ISPU Russian Federation

Equivalence by The International Credential Assessment Service of Canada

- **M. A. Sc   & B. Sc.:** System Engineering, KICI University - Ukraine   **1989-1995**

Equivalence by The International Credential Assessment Service of Canada

DIPLOMA - Network Specialist, Trios College, Mississauga -Canada   **2010-2012**

EXPERIENCE

Teaching

2017-2018   Al-Istiqlal University, Assistant prof., teaching the following courses:

- Introduction to Computer science
- Special Topics in MIS (ITIL)
- Research fundamental
- Operating System Concepts
- E-government
- Soft information (cyber security)

2015-2016   IT Manager, JNP-Trading With Buchanan Technology,

Partner Technical Consultant

- •Partner Relationship Management
- • Create and maintain professional training materials that support E-learning and virtual training.
- • Revise and/or maintain eLearning content.
  Upload and configure e-learning content into learning management system (LMS)
- •Partner Project Consulting Assistance

Educational Partner Strategist

Educating and coaching Microsoft partners on O365.
Support Microsoft partners

Teaching

2012-2014   CompTIA A+ (220-801), Live Lab Canada Training Center

Work safety measures, Computer maintenance and repair, Printer setup, Hardware component installation, Computer peripherals, Operating systems mastery

2012-2014   CompTIA Network+ (N10-005), Live Lab Canada Training Center

maintain, secure, troubleshoot, install, control, and configure basic network infrastructure.

2012-2014   Introduction to Computer Security, Live Lab Canada Training Center

Measuring and Weighing Risk
Monitoring and Diagnosing Networks
Understanding Devices and Infrastructure
Access Control, Authentication, and Authorization
Protecting Wireless Networks
Cryptography
Malware, Vulnerabilities, and Threats
Disaster Recovery and Incident Response

2010-2012   Microsoft Server 2008R2, Trios Collage **Canada**

Windows Server 2008 Active Directory and Infrastructure Configuration

2007-2010   IT Manager, Buchanan Technology**, Canada**

Leading a Team of six Engineers on Installing Computers (desktops and laptops).
Installing and setting up lab label printers and multifunctional devices.
Burning and configuring AVAYA IP-phones.
Configure and Secure the PLUM~A+.
Configure Windows2008 R2 in an enterprise domain.
Deep understanding of GPO, File/Folder Replication and Windows domain knowledge.

Teaching

2005-2006, Ramallah Women's learning center and Educational Sciences Faculty

o Data Structure and design of algorithms
o Computer Security
o Introduction to Computer Science

2005-2006, Al-Quds Open University

o Introduction to Computer Science
o Wireless Communications
o Data Transmission
o Data structure

CERTIFICATIONS

- A+ (software and hardware)
- Network +
- MCITP Enterprise Administrator
- Linux Fedora (Local)
- CCNA, Local
- ITIL Foundations V3(Local)
- Microsoft Authorized Education Partner
- Microsoft in Education
- Microsoft in the Classroom
- Microsoft Innovative Educator
- Flipping the classroom
- Microsoft Authorized Education Partner
- Learning to teach online

TECHNICAL SKILS

- Cloud Computing / Migrate and implement Azure Platform
- LAN, WAN -Server 2008 R2 / 2012
- NAS Setup and configuration
- Exchange server 2010
- Cisco Routers and Switches setup and configuration
- Windows 7,8 and Win10 & windows for education
- Office 2010,2016
- PC Hardware & Software Setup & Troubleshooting
- Software Testing (QA & QTP)
- Motherboard Maintenance and Repairing.
- Mobile hardware & Software Maintenance and Repairing
- Virtualization Configuration (MCTS)
- Microsoft Office 365 ProPlus., One note, office Mix

A publication

1. - M.B.Al-Hawamdeh, Development a technique of an estimation quality in process training // the Bulletin of a scientific - industrial society. - M.: "ALEEB-é", 2002. – vol.6. – P. 277-279.

2. - M.B.Al-Hawamdeh, Panteleev E.R., Krol T.J., Methods of formalization results training in system of an estimation of quality preparation engineers. // Educational technologies // the Interuniversity collection of proceedings - release 11. - Voronezh 2003. P. 119-123.

3. M.B.Al-Hawamdeh, E.R.Panteleev, T.J.Krol. Multilevel model of estimation in system program training of the personnel systems and functional designing // problems of quality formation // Materials of scientific - methodical conference: Ivanovo city, on February, 5-6 2004. P. 16-19.

4. M.B. Al-Hawamdeh Development computer methods and tools in preparation designer's dynamic objects based on, distance education technology // Collection scientific works "Paris", 2004, France. - Vol. 103.2004. - P.65-69.

5-M.B Al-Hawamdeh, Oleg Gults, The paperless education pros & cons
 // the Bulletin of a scientific - industrial society. - M.:"ALEEB-é", 2005. P. 177-179.

REFERENCES Available upon request