

# MANAL M. N. SHARABATI

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## *Education*

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<b>Ph.D., e-Procurement Systems in Governments</b> <i>University of Malaya, Malaysia, Kuala Lumpur</i> <b>Thesis title: “The Impact of e-Procurement System Qualities and Trust on End-User Satisfaction”</b> Supervisors: Prof. Dr. Ainin Binti Sulaiman, Dr. Noor Akma Binti Mohd Salleh GPA: 3.75 Out of 4. Courses taken included: Strategic Information System, Computer Applications for Business Research, Research Methodology for Business, Data Analysis for Business, Philosophy of Science in Management, Current Issues in Information Systems	<b>2010 – 2014</b>
<b>M.A., E-business.</b> <i>The Arab Academy For Banking and Finance Sciences , Jordan ,Amman</i> GPA: 89.2 Out of 100. Courses taken included: E-Commerce, E-Marketing, Web design, Knowledge Management (KM), Customer Relationship Management (CRM), Project Management, Enterprise Relationship Management (ERP).	<b>2006 – 2008</b>
<b>Arab CPA (Certified Public Accountant).</b> <i>Bethlehem University, Bethlehem</i>	<b>1999 – 2000</b>
<b>B.A., Accounting, Minor, Computer science.</b> <i>BirZeit University, BirZeit, Ramallah</i> GPA: 80 Out of 100. Courses taken included: Auditing, Advance Accounting, Cost Accounting, Taxation Managerial Accounting , Intermediate Accounting I&II C++ , Database, Operating System	<b>1995 - 1999</b>
<b>Certificate of General Secondary Education Examination, Scientific stream.</b> <i>Al-khalil Girls Secondary School, Palestine, Hebron</i> GPA: 89.3 Out of 100.	<b>1995</b>

## Experience

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<b>Full time Assistant Professor</b> <b>Palestine Technical University –Kadoorie – Aroob Branch</b> <i>College of Economics, Management and Business, Hebron, Palestine</i>	<b>Sep.2019 - Date</b>
<b>Head of Business Management &amp; E-Commerce Department</b> <b>Palestine Technical University –Kadoorie</b> <i>College of Economics, Management and Business, Tulkarm, Palestine</i>	<b>Sep. 2016 – Aug. 2019</b>
<b>Full time Assistant Professor</b> <b>Palestine Technical University –Kadoorie</b> <i>College of Economics, Management and Business, Tulkarm, Palestine</i>	<b>Aug. 2015- Aug.2019</b>
<b>Freelancer Translator English &gt; Arabic</b> <b>Translator, Online (Odesk ,Proz, Outsourcers)</b> <ul style="list-style-type: none"><li>• Translated several Websites.</li><li>• Translated books and various articles.</li><li>• Translated Brochures with Photoshop editing.</li><li>• Translated programs, software.</li><li>• Managing Team work.</li><li>• Writing articles.</li><li>• Proofreading English to Arabic translations.</li></ul>	<b>2008 - Date</b>
<b>Research Assistant</b> <b>Research assistant, University of Malaya, Kuala Lumpur, Malaysia</b> <ul style="list-style-type: none"><li>• Online medical tourism research area</li></ul>	<b>2013 - 2014</b>
<b>Part Time Teaching</b> <b>Teacher / Tutor, University of Malaya, Kuala Lumpur, Malaysia</b> <b>Teaching</b> (Course Title), (Academic Session), (No of Student), (No of Contact Hours), (Language), (Institution). <ul style="list-style-type: none"><li>• <b>Principles of Management</b>(Sem.22012/2013), <b>56</b> students, 2 hours/week (12 weeks), In English, University of Malay, Kuala Lumpur, Malaysia.</li><li>• <b>Business Statistics</b> (Sem.1 2012/2013), <b>49</b> students, 2 hours/week (12 weeks), In English, University of Malay, Kuala Lumpur, Malaysia.</li><li>• <b>Business Research</b> (Sem.2 2011/2012), <b>149</b> students, 5 hours/week (13 weeks), In English, University of Malay, Kuala Lumpur, Malaysia.</li><li>• <b>Business Research</b> (Sem.1 2011/2012), <b>96</b> students, 4 hours/week (13 weeks), In English, University of Malay, Kuala Lumpur, Malaysia.</li><li>• <b>Business Research</b> (Sem.2 2010/2011), <b>177</b> students, 7 hours/week (13 weeks), In English, University of Malay, Kuala Lumpur, Malaysia.</li></ul>	<b>2011-2013</b>
<b>ACCOUNTS PAYABLE / RECEIVABLE</b> <b>Accountant, Hebron University, Hebron, Palestine.</b> <ul style="list-style-type: none"><li>• Developed several Excel spreadsheet in use for reducing entry time.</li><li>• Dealt with accounts payable &amp; account receivable procedures, direct billing, etc.</li><li>• Managed up to 20 bank accounts, performed bank reconciliations, generated reports from e-bank accounts.</li></ul>	<b>2005 - 2006</b>

- Generated cash management reports, posted to the general journal and general ledger, A/P, A/R, created chart of accounts, cut checks, created bills.

## **FINANCIAL MANAGEMENT**

**Branch Financial Manager**, *Palestine For Credit and Development, Hebron, Palestine.*

**2001 - 2005**

- Audited internal works made by the staff.
- Developed several Excel spreadsheet in use for reducing entry time.
- Controlled and dealt with accounts payable & account receivable procedures, direct billing, etc.
- Managed up to 12 bank accounts, performed monthly bank reconciliations.
- Cut checks, created bills.
- Prepared monthly financial statements and payroll.
- Manage all petty cash and office supply expense accounts.

## **DESIGN**

**Graphic designer**, *Nasa International, Hebron, Palestine.*

**Feb. - Apr. 2001**

- Designed Web site, Posters and advertisements.

**Accountant**, *Al Mezan Hospital, Hebron, Palestine.*

**Sept. 2000**

- Audited financial files.
- Prepared bank reconciliation.

## **TAXES PREPARATION**

**Accountant**, *Sayed Ahmad office, Hebron, Palestine.*

**1999 - 2000**

- Prepared payroll tax and sales tax returns.
- Audited customers' accounts and invoices.
- Prepared financial statements.

## ***Research Interests***

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**E-procurement, E-Governments, E-learning, Social Networks, Knowledge Management Systems, E-marketing, Medical Tourism, Distance Working, Accounting Information Systems. In addition to any topic in e-business and e-commerce area.**

## ***Conferences Attended***

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- International Conference on Business Internet and Social Media (BISM 2017). Japan, Tokyo (August 16-18, 2017) (Participant) Paper Title: "The Impact of Knowledge Sharing through Social Networks on Students' Academic Performance" **2017**
- International Conference on Information and Computer Technology (ICICT 2014). China, Chengdu (September 6-8, 2014) (Participant) Paper Title: "End user satisfaction and individual performance assessments in e-procurement systems" **2014**
- 14th Annual Global Information Technology Management Association (GITMA 2013). PutraJaya, Malaysia (June 16-17, 2013) (Participant) Paper Title: "Users Satisfaction towards E-Perolehan Systems in Malaysian Governmental Agencies". **2013**

- 1st International Conference on Islamic Marketing and Branding. **2010**  
Kuala Lumpur, Malaysia (November 29-30, 2010) (Attendee).

## *Published Papers*

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- Sharabati, M. M. (2018). **The Impact of Knowledge Sharing through Social Networks on Students' Academic Performance.** *International Journal of Business and Information*, 13(2), pp. 155-190. **6/2018**
- Sedigheh Moghavvemi, Manal Sharabati, Jane E. Klobas, Ainin Sulaiman (2018). **Effect of Trust and Perceived Reciprocal Benefit on Students' Knowledge Sharing via Facebook and Academic Performance.** *The Electronic Journal of Knowledge Management*, 16(1), pp. 35-48. **3/2018**
- Sedigheh Moghavvemi, Tanuasha Paramanathan, Nurliana Md Rahin, Manal M. N. Sharabati (2017). **Student's perceptions towards using e-learning via Facebook.** *Behaviour and Information Technology*, 36(10): 1081-1100. **7/2017**
- Sedigheh Moghavvemi, Manal M. N. Sharabati, Tanuasha Paramanathan, Nurliana Md Rahin (2017). **The impact of perceived enjoyment, perceived reciprocal benefits and knowledge power on students' knowledge sharing through Facebook.** *The International Journal of Management Education*, 15(1):1-12. **3/2017**
- Manal M. N. Sharabati, Ainin Sulaiman, Noor Akma Mohd Salleh (2014). **End User Satisfaction and Individual Performance Assessments in e-Procurement Systems.** *International Journal of Computer Theory and Engineering*, 7(6): 503-509. **2015**
- Manal M. N. Sharabati, Ainin Sulaiman, Noor Akma Mohd Salleh (2014). **E- Procurement Systems: Examining the Effect of End-User Satisfaction on Individual Performance.** *International Journal of Research in Business and Technology*, 5(1), 577-586 **2014**
- Manal M. N. Sharabati, Ainin Sulaiman, Noor Akma Mohd Salleh (2013). **User Satisfaction Towards ePerolehan System in Malaysian Governmental Agencies,** *COGIT*, Vol 5, 9-17. **2013**

## *Skills*

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**Languages:** Arabic (Fluent), English (Good) and Chinese (Basics)

**Proficient** Partial Least Squares (PLS).

**Very Good** SPSS.

**Proficient** Reference managers like EndNote.

**Proficient** SDL Trados.

**Proficient** Moodle.

**Highly proficient** in Internet, Outlook Express, MS Office, Electronic Archiving Html and webpage design, Flash pro and Adobe Photoshop.

**Proficient** Illustrator, PainShop Pro, Corel Draw.

**Good** in C++, SQL, XML, Front page, Visual Basic, PainShop Pro.