

# OMAR SALAH C.V

---

Quality oriented network and security administration professional with 7 years diversified experience in network and Security administration, information security policies and procedures, and a solid technical background..

## **Personal Data**

Name: Omar Salah  
Email:omar\_salah79@hotmail.com  
Phone No: 00972/597416617  
Nationality: Palestinian.  
Marital Status: Married  
Address Tulkarem-Palestine

## **Academic Degrees**

2010-2012 Masters in information system (University of north Texas, Denton), **GPA= 3.92**  
1998 – 2002 Bachelors of Electronics Physics (Al-Najah National University), **GPA=3.4**

Bilingual in English and Arabic

## **Highlights of Qualifications**

- Experience and proven track record in Information Security Administration
- Educates internal staff on customer experience concepts, value proposition, and processes
- Planning and implementation of a comprehensive IT security policy for enterprise
- Customer Experience Manager
- Extensive experience in administration of Gateway Security devices and techniques.
- Thorough experience in Cisco IOS products. (PIX, IPS, MARS, Switches)
- Network and Security RFP writings and a member in tender study and RFP committees. Participated in a tender with value of \$1 million.
- Excellent Knowledge Windows network infrastructure.
- My motivation is applying best practices and increasing the added values to the organization I belong to.

## **Work Experience**

**December 2013 - Present:** Instructor, Faculty of Economics, Management and Business,  
Palestine Technical University PTU- Kadoorie, Tulkarem.

**September, 2013- January 2014:** Instructor, Faculty of Economics, Management and Business,  
Arab American University of Jenin AAUJ-

Jan 2012 – Dec 2012    **IT Administrator & Network Management**  
Arlington Public Library (Arlington, Texas)

- Design and install network systems and troubleshoot them if they encounter any bugs.
- Create back up data and make sure they are stored safely and retrievable as needed.
- Create a recovery plan for worst-case scenarios like virus infiltration and physical destruction of the system.
- Breaking down tasks
- Maintain integrity of these systems by setting up firewalls, passwords and fail safe mechanisms against hackers and unauthorized users.
  - Formulate system records, train and advise technical people working on the network. They are responsible for developing or analyzing budgetary costs

Sep 2008 – Jan 2012    **Networking and Security Engineer**  
New Wave Center (Forth worth, Texas)

- provide technical support and install new software for computer users
- field inquiries, running diagnostic tests to resolve issues and installing updates to existing software
- Responsible for the completion of all maintenance service requests as assigned
- Coordinate special projects as directed by the Property Manager
- Ensure compliance of all work related activities in a fair, ethical, and consists matter.
- Sep 2004 – Jan 2008    Technical Support & Network & IT Manager

Dec 2008 – Jan 2012    **Technical support, network, and management skills**  
Novatech (Ramallah, Palestine)

- Breaking down tasks
- PC administration and maintenance
- Administration of University Domain (Microsoft Windows Server 2003); design, planning, development and maintenance.
- Administration of Microsoft ISA 2006 Server (Proxy, caching and security server)
- Maintenance of Lab network.
- Train students in the laboratories of networks and system.

## **Technical Skills**

- Installing and maintenance & Configure servers

- 
- Windows servers :
  - Active Directory
  - DNS
  - print server
  - sharing
  
  - Linux Server ( Course)
  - Firewall
  - Proxy
  - DHCP
  - DNS
  - FTP
  - printer server